

SHOPLAND

COACHING

BUILDING STRONGER TEAMS

SUCCESS GUIDE

Improve communication, collaboration and self-leadership.

The 5 Essentials of a Successful Team

- **Meaningful and Common Purpose:** What we do matters.
- **Specific Performance Goals:** Clear expectations for everyone.
- **Complementary Skills:** Everyone brings unique strengths.
- **Strong Commitment:** Showing up for the team.
- **Mutual Accountability:** We succeed together or fail together.

Strengthen Communication

- I am clear when I give instructions.
- I double-check if I'm not sure what's needed.
- I update others if I'm absent or delayed.
- I treat others with respect in my tone and words.

Enhance Collaboration

- I participate in regular team "huddles."
- I listen to and support other team members.
- I know we each have different strengths.
- I always inform when I cannot complete something.

"Individual commitment to a group effort
- that is what makes a team work, a company work,
a society work, a civilization work."

- Vince Lombardi

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SELF-LEADERSHIP

Improve the team and your own job satisfaction.

Build Self-Leadership

- Take ownership
- Act with initiative
- Stay positive and professional under pressure
- Set the tone for others

In times of stress we sink to the level of our training.

- Take time to invest in yourself
- Protect the asset
- We only have 24 hangers
- Take action

What is one way I can lead myself better at work?



We Appreciate Your Feedback

- Please take a couple of minutes and complete this survey.



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“Leaders must experience personal change
before they can implement public change.”

- John C Maxwell